



DLDS
DMICDC LOGISTICS DATA SERVICES LTD
Logistics Redefined

LDB PORTAL USER GUIDE





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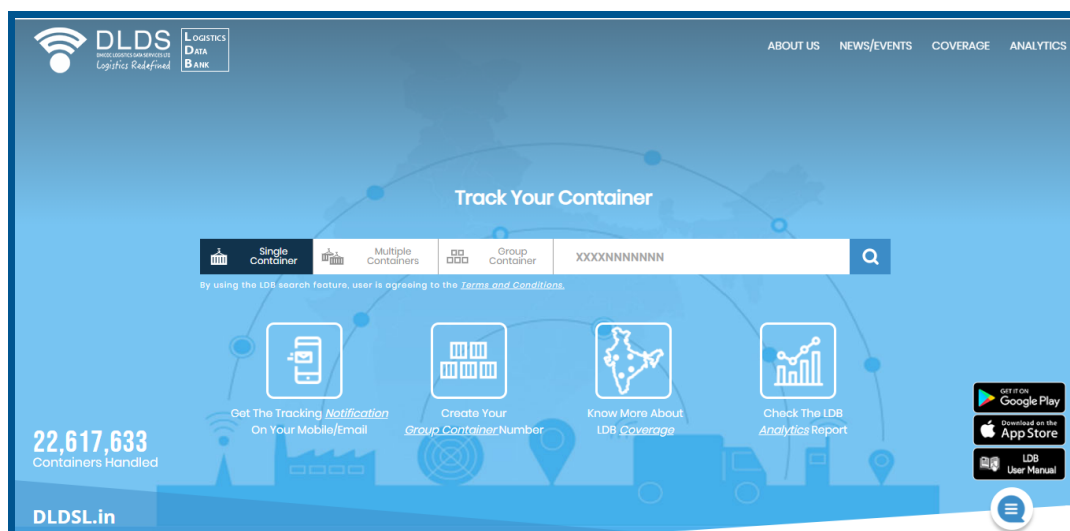
1. LDB User Operations

This chapter describes different functions/features that are available in DMIC-LDB application.

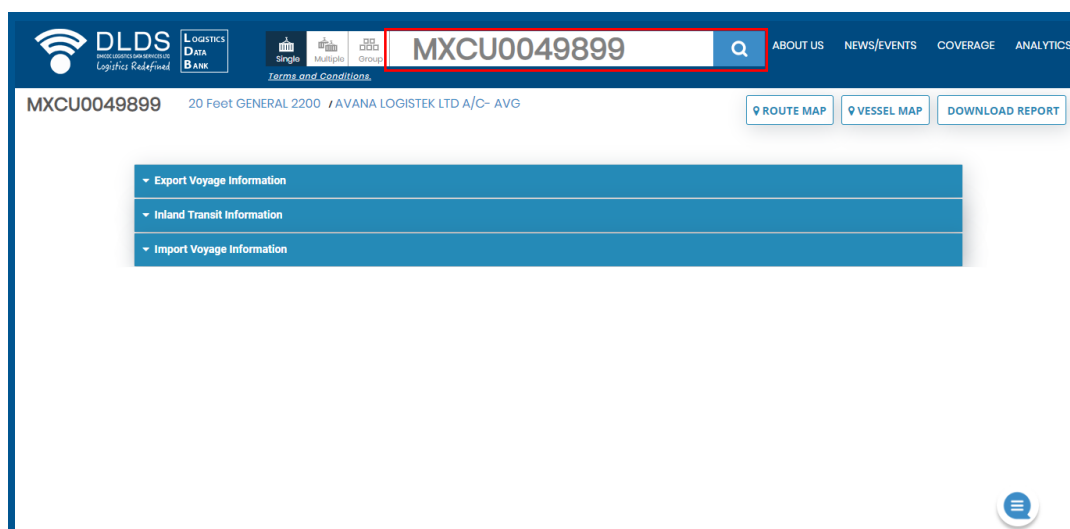
1.1 Basic Operations Web View

Guest User Single Container Search:

1. Enter “**ldb.co.in**” in the web browser and press the **Enter** key.
2. Main window will open

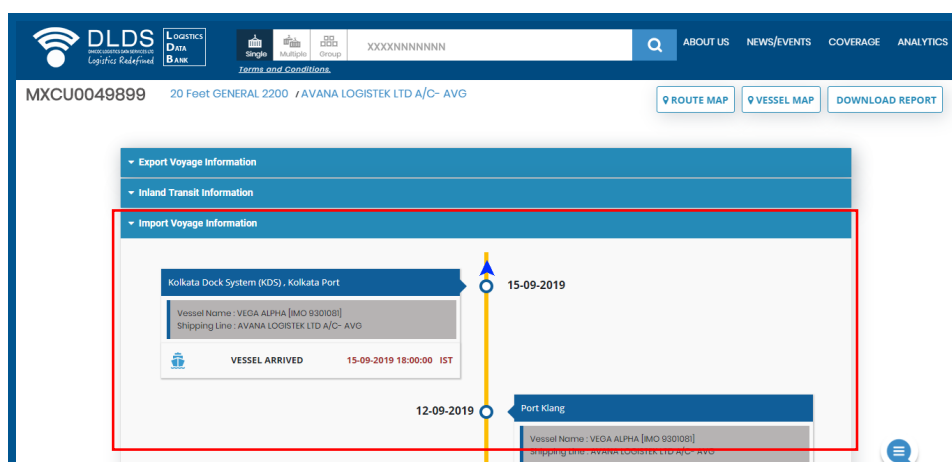
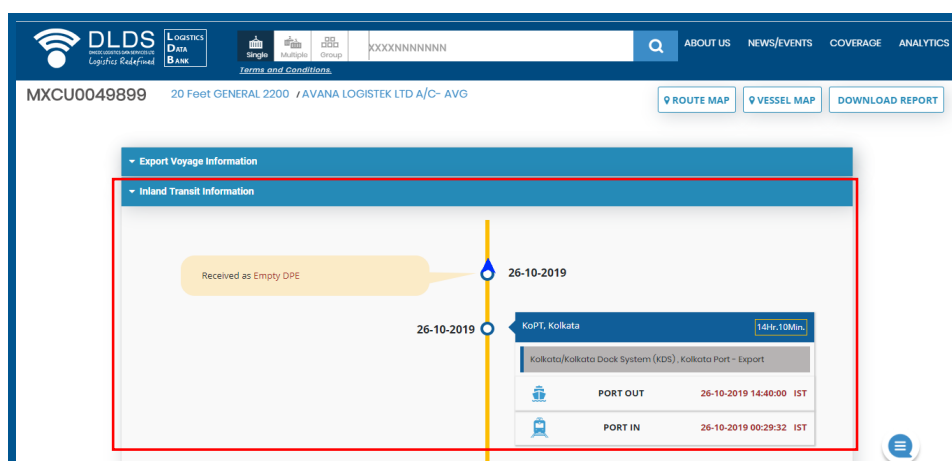
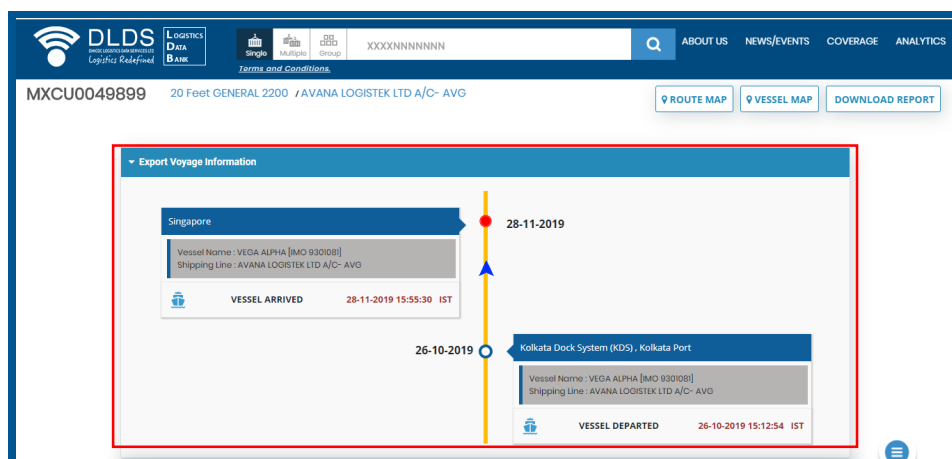


3. Enter **Container Number/Group Number/Multiple Containers with ',' (comma) separated**.
4. Click the **Search icon**.
5. LDB system will display all the registered **tracking information** in case of **single container** search with the current **status** and **cycle** of searched container.
6. Flow of the Information for a particular container is from **bottom to top**. i.e. latest event is displayed on the top of each **export, transit cycle or import**.



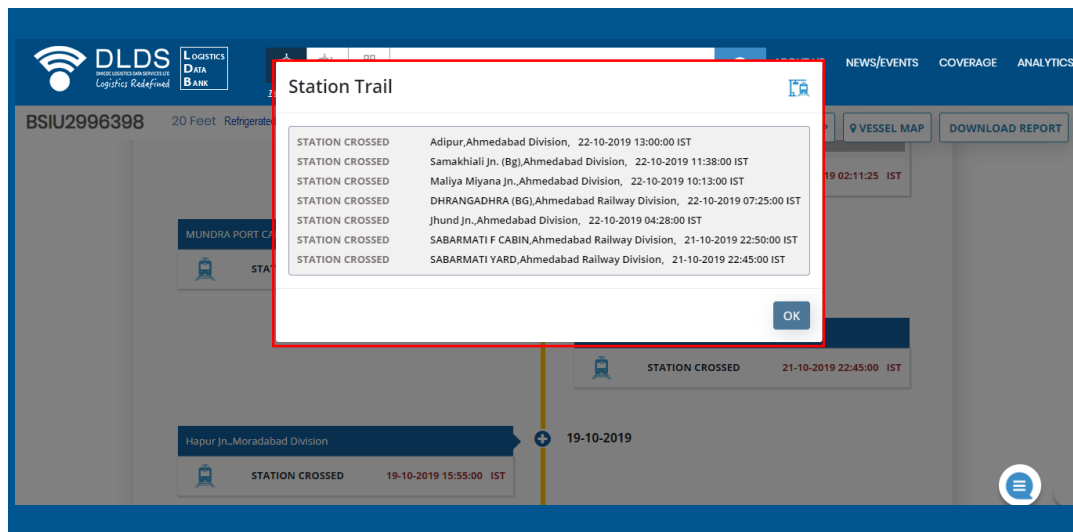


7. **Click on the Import/Export Voyage information and Transit information tabs.**
8. If previous registered tracking information is present then all trails will be shown for the complete life cycle.

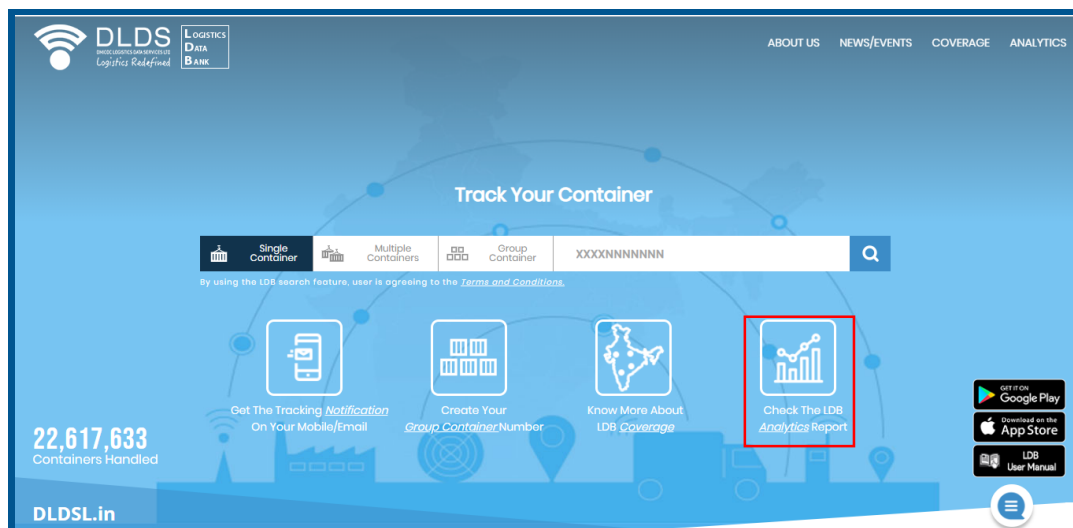


9. For the last container transaction all the non-station events will be displayed on the main screen. If the container tracking trails also contains station events then first station event and last three station events will be displayed on the main screen. A link will be provided near first station event which on clicking will display complete station transactions in the pop up window.



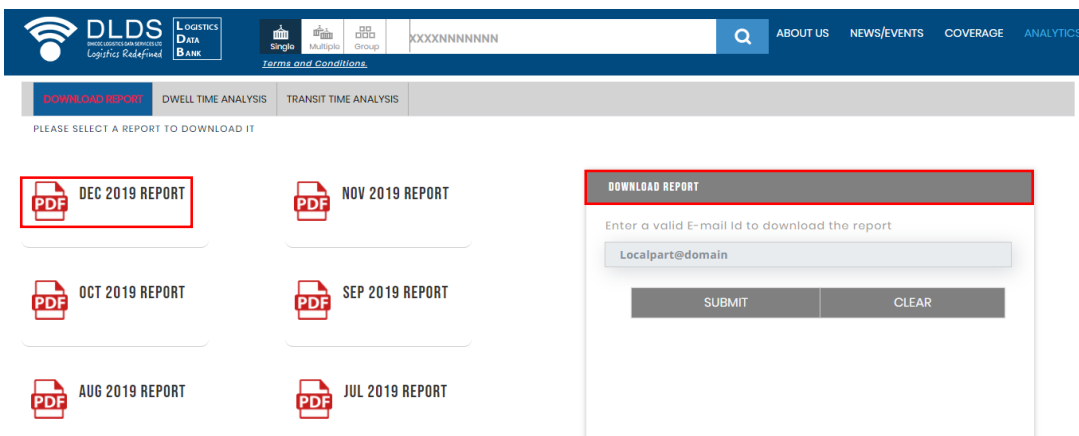


10. Click on plus link to view complete station transactions.



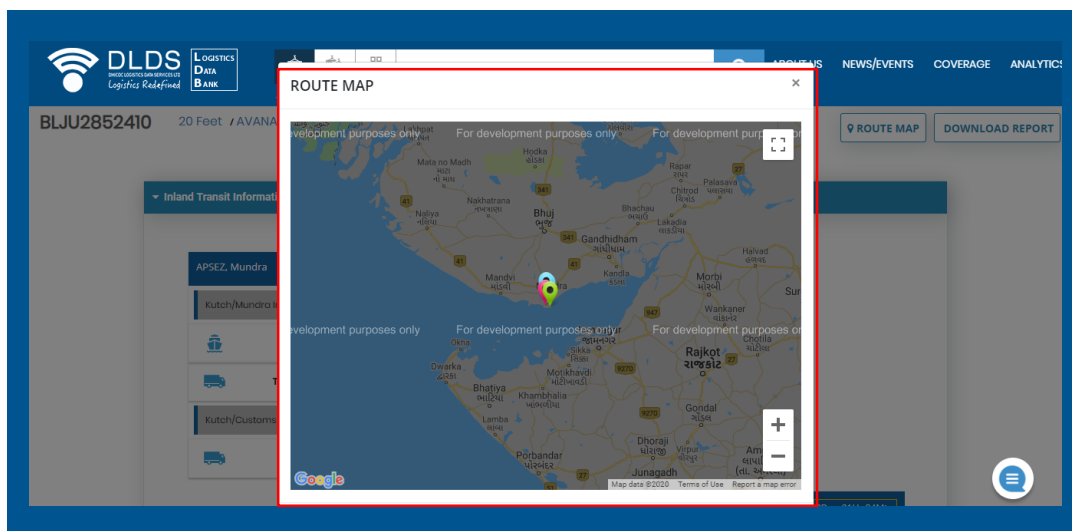
11. Click the 'Download Report' link to get the report of searched container.

12. Report in pdf format is downloaded.

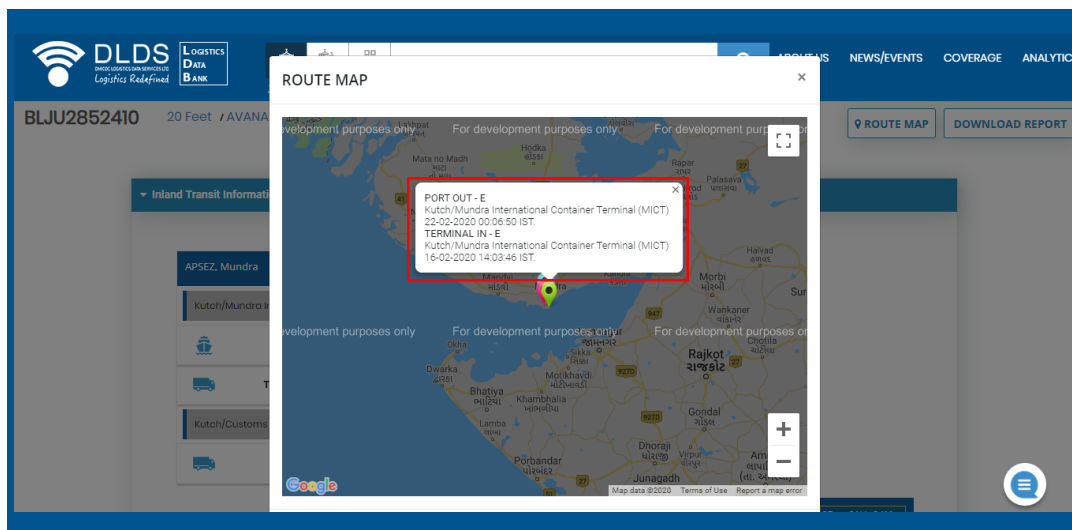




13. Click the '**Route Map**' link to see the event details and location on map.
14. **Route Map** window is open.



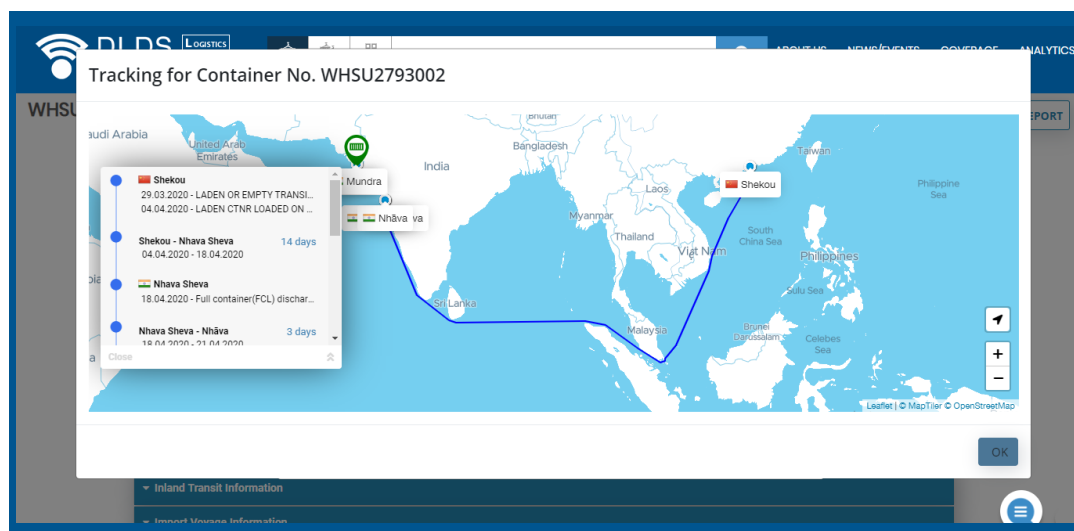
15. Mouse click upon the legends the event info is displayed.



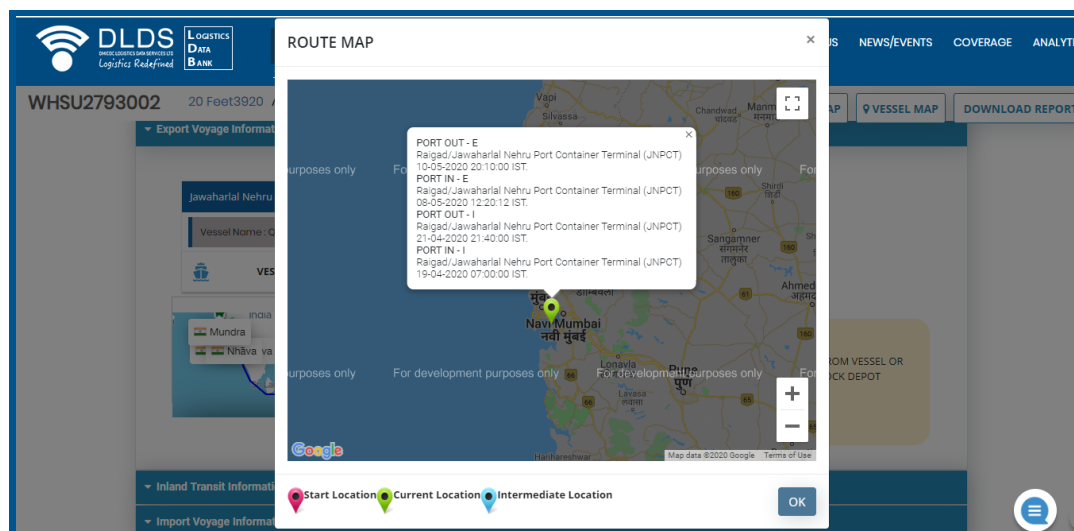
16. Again click upon the legend to close the event info popup.
17. Click on OK to close the route window.



18. Click the **'Vessel Map'** link to see the event details and location on map.
19. **Vessel Map** window is open.



20. Mouse click upon the legends the event info is displayed.



21. Again click upon the legend to close the event info popup.
22. Click on OK to close the route window.



2. Register for Notifications

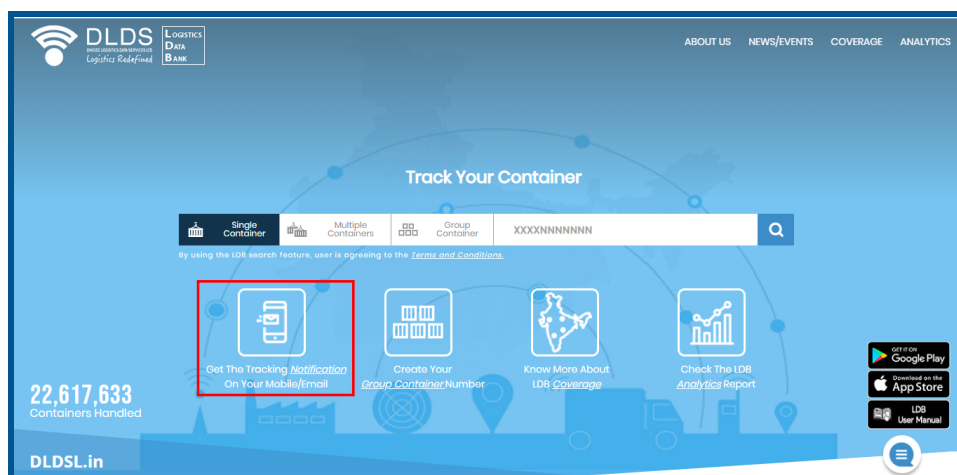
2.1 Overview

This screen is used for Alert registration to get any alert corresponding to the Group Number/Container Number on given mobile/email.

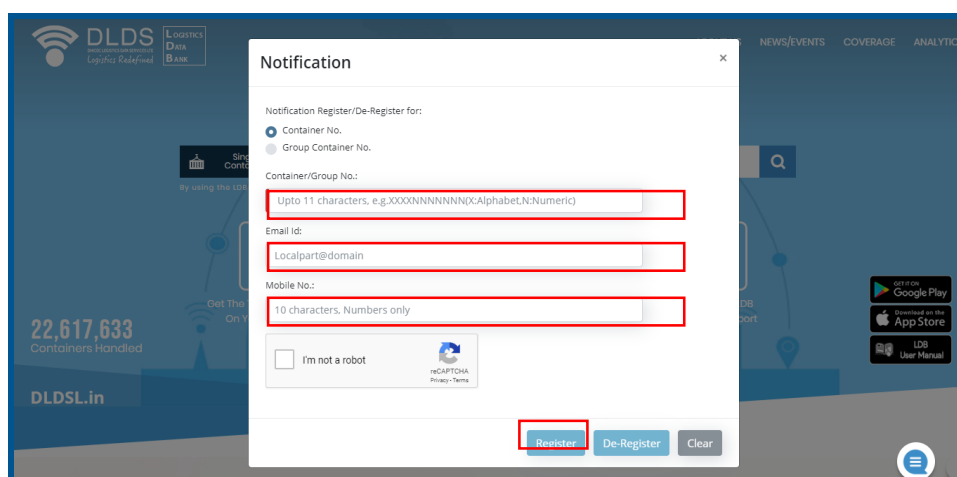
2.2 Operational Flow

To open the Container Search Screen:

1. Click on link “Register/De-Register for Notifications” icon.



2. Click on link “**Register/De-Register for Notifications**” icon.
3. “**Register for Notification**” popup will open.



4. User can register **Mobile No.** and **Email ID** for further **Container** or **Group Container** event alerts.
5. Enter **Container/Group No.**
6. Enter **Email ID/Mobile No.** or **both**.
7. Fill the displayed **character**.
8. Click on **Register link**. Information will store in the database along with the **Container Number/Group Number**.





3. Container Group Creation

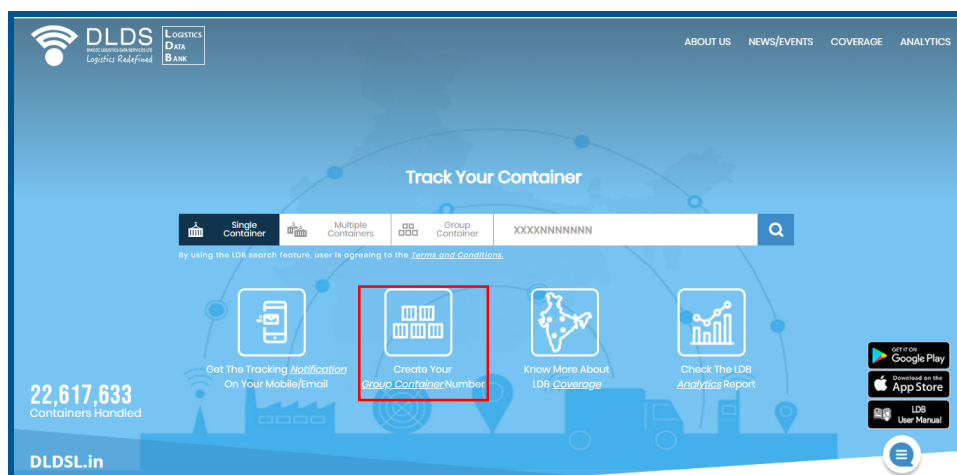
3.1 Overview

This screen is used to Group multiple containers to track them together and for alert registration. User can provide unique Group No. and link with maximum of 10 containers in a group. After successful creation of group user can track and register for notification for all containers by just providing Group no. after choosing option of Group on Container search screen. Group will be valid till all the linked containers transaction gets completed.

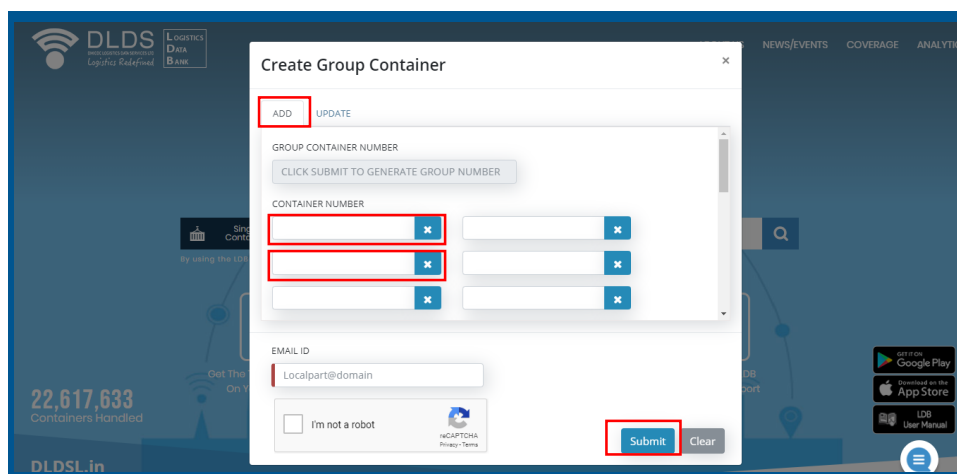
3.2 Operational Flow

To open the Container Group Creation Screen:

1. Click on link “**Container Group Creation**”.



2. “**Container Group Creation**” Screen will open in ADD mode.



3. Enter Alphanumeric **Group Number**.
4. Enter at least one valid **Container Number**.
5. Click on **Submit**. Group Number will be saved in database along with the Container Number.
6. To update existing **Group Container** click on **Update**.



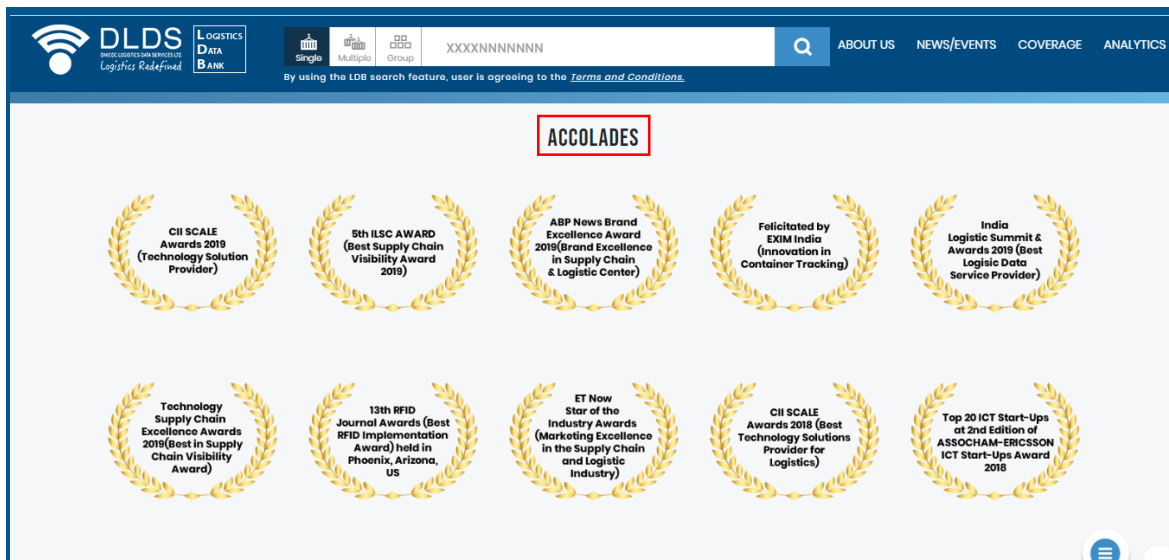
7. Enter existing **Group Number** and click on **Search** Button.
8. All **Containers** list which are grouped with the searched **Group Number** will be displayed.
9. Update the **Container Number**.
10. Click on **Submit**. Updated **Container Number** will be saved in database with the searched **Group Number**.



5. Accolades

5.1 Overview

Appreciation/Awards LDB has received in their journey so far.



6. Contact Form

6.1 Overview

User can reach out to LDB helpdesk team in case any help is required.

The screenshot shows the DLDS website interface with the contact form highlighted by a red box. The form is titled 'CONTACT FORM' and includes the following fields:

- Your Name (Minimum 4 characters (only alphabets))
- Your Number (Minimum 10 digits)
- Organization Name (Minimum 2 characters (only alphanumeric))
- Email Id (Localpart@domain)
- Message (Minimum 15 characters (alphanumeric with spec

Below the message field, there is a checkbox labeled 'I'm not a robot' and a reCAPTCHA logo. A 'SEND MESSAGE' button is located at the bottom of the form.

On the left side of the page, there is a 'CONTACT US' section with the following information:

- Unit No. B-602, 6th Floor, Tower B, Plot No. 7, Advant Navis Business Park, Sector-142, Greater Noida Express Way, Noida -201305
- www.dlds.in
- 1800-572-8314
- helpdesk@ldb.co.in





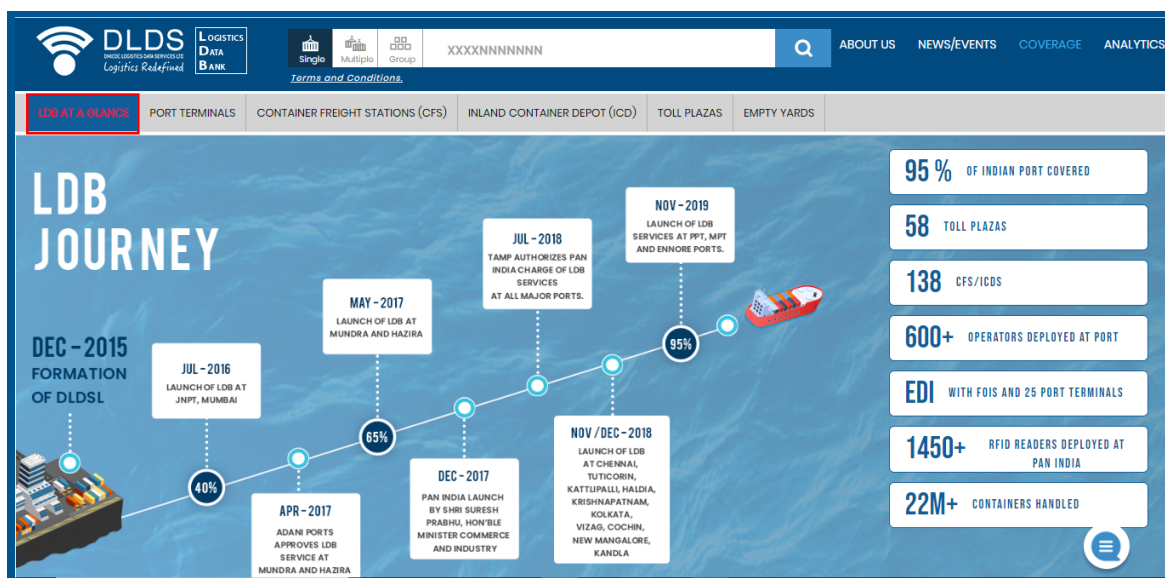
4. Coverage- LDB at a glance

4.1 Overview

It shows the journey of LDB till date.

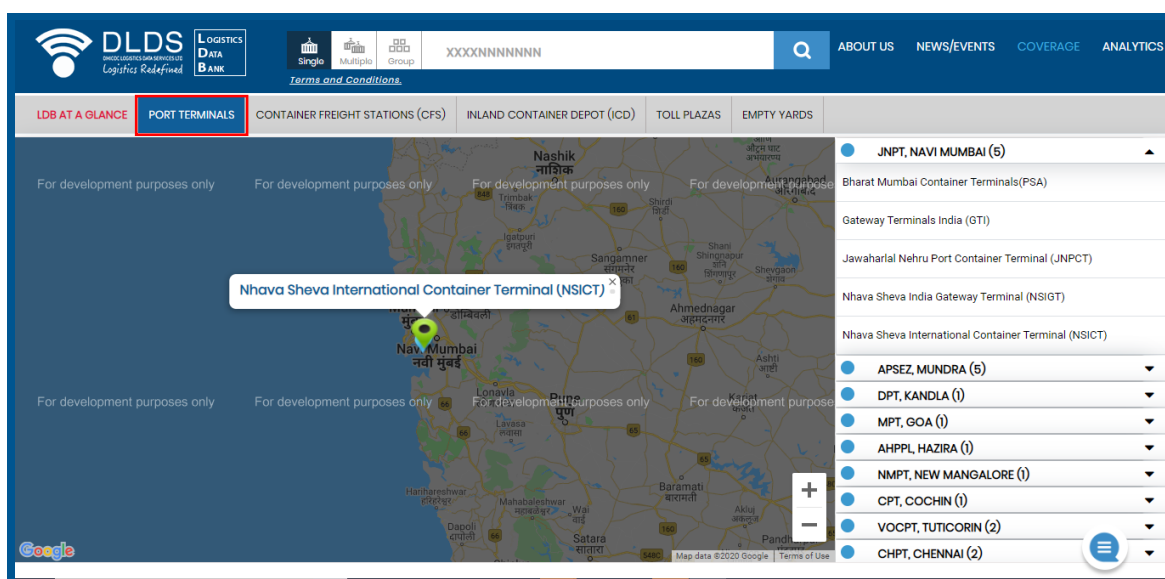
Summary:

1. All the integration parties
2. Containers handled
3. Expansion across India



4.2 Shown live LCO sites of LDB

- Live location of ports/CFS/ICD/Toll Plaza/Empty containers





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Logistics Redefined



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E: contactus@dldsl.in

W: www.dldsl.in

Toll free no.-1800-572-8314

**To track the container, visit www.ldb.co.in
or**

Download Free LDB App



Scan below QR codes to follow us on social media

